

**Ali's Angels Pet & House Care
Service Contract – Terms and Conditions**

The parties herein agree as follows:

This contract is an agreement between Ali's Angels Pet & House Care and _____ (Client) for the home and pet care services beginning on ____/____/____, and thereafter on an as-needed basis. Ali's Angels Pet & House Care agrees to provide services as stated in this contract in a trustworthy, reliable and caring manner.

PET CARE

1. Client authorizes Ali's Angels Pet & House Care, its owner and/or associate pet sitters to perform care and services as outlined in this contract and the Home, Pet and Vet Guidelines, which are a part of this contract. Other forms from Ali's Angels Pet & House Care, including the Travel and Update Information form, any Liability Waivers, and Overnight Specific forms are also considered a part of this contract.
2. Ali's Angels Pet & House Care/Pet Sitter is authorized by signature below to seek emergency veterinary care with release from all liabilities related to transportation, treatment and expenses. Should specified veterinarian be unavailable, client authorizes Ali's Angels Pet & House Care to approve medical and/or emergency treatment and expenses with any available veterinarian or animal hospital facility. Client agrees to promptly reimburse Ali's Angels Pet & House Care for any expenses incurred.
3. Client authorizes Ali's Angels Pet & House Care to use his or her best judgment in caring for pet(s) and home in the event of natural disasters, severe weather or other circumstances out of the pet sitter's control. Client recognizes that in inclement weather, Ali's Angels Pet & House Care may cancel dog walks for the safety of both the sitters and the pet(s). Ali's Angels Pet & House Care will, in inclement weather, make every attempt to make visit(s) to your pet(s), however there may be instances we will not make visits due to the safety of the sitter. With signature below, this includes giving full permission to Ali's Angels Pet & House Care/pet sitter to act in Client's stead and authority if the fire department, police department or other official parties are required to assist with emergency or unusual circumstances during the pet sitting assignment.
4. Client authorizes Ali's Angels Pet & House Care to retain three keys on file to perform services and pet care as available per client request. Client further authorizes Ali's Angels Pet & House Care to make additional copies of keys as needed and with client notification for pet sitter access to home for care of pet(s). Client understands that if arrangements are ever made other than keeping keys on file Client waives and relinquishes any and all liability on the part of Ali's Angels Pet & House Care/pet sitter for any occurrence that may result from alternate key arrangements. Client further acknowledges the risks inherent to keeping house keys outdoors and relying on electronic devices for entry to a home and that these risks have the potential to affect access for Ali's Angels Pet & House Care/pet sitter to care for their pet(s).
5. Client recognizes that it is not Ali's Angels Pet & House Care intention to provide services for outdoor cat(s), dog(s) with no access to indoor shelter, or to provide visits to cat(s) on a schedule that is less than one visit every day. However, at the request of the pet owner and discretion of Ali's Angels Pet & House Care there are some cases where these services may be provided along with a signed release from liability form from client.
6. Client understands that if client notifies Ali's Angels Pet & House Care that additional visit(s) to pet(s) or home are needed after scheduled visits have been agreed upon or services have begun, Ali's Angels Pet & House Care cannot guarantee that these visits can be scheduled.
7. Client may request to schedule "on call" availability for visits to their home and pets in between regularly scheduled visits or to add on to the end of their assignment at the rate of \$40 per hour for each hour that Ali's Angels Pet & House Care is available on call.
8. Client agrees to keep Ali's Angels Pet & House Care up to date on any changes in pet/house care including but not limited to pet(s) behavior and health.
9. Client agrees to keep pet(s) living area and home in a safe condition for pet(s) and to review safety of home prior to departing for every assignment that is made with Ali's Angels Pet & House Care.
10. Client acknowledges that they are responsible for keeping Ali's Angels Pet & House Care up to date on any changes to the care of their pets and home prior to every arranged assignment with Ali's Angels Pet & House Care.

PAYMENT

1. The standard fee for your house/pet care is \$_____, plus a 25% surcharge for qualifying holidays. Additional services, surcharges, or provisions may be incurred when applicable. Rates are subject to change without notice and can vary depending on the specific assignment.
2. Client agrees to repay Ali's Angels Pet & House Care for any unexpected and/or necessary expenses for veterinary care, items for the home relevant to home/pet care, pet food, or other supply needs, plus a \$25 fee for a supply run if supplies run out during an assignment without a prior delivery service being scheduled.
3. **Client agrees to pay for services IN FULL upon scheduling services or at least two days prior to service beginning. Client will pay by credit card by going to www.alisangelspetcare.com or mail a check prior to services to 3751 Dudley St, Wheat Ridge, CO 80033. Services will not be rendered if payment is not received in full prior to the first scheduled sit of the assignment.**
4. There will be a \$25 handling charge for checks returned for any reason. Unpaid services or balances can forfeit this contract.

CANCELLATION

1. Client agrees to pay a cancellation fee of one visit for assignments cancelled less than 48 hours before first visit. Once assignment has started, if client returns home early or needs to cancel service, client agrees to pay a fee of one visit if Ali's Angels Pet & House Care is provided less than 24 hours notice.
2. For visits that include a holiday, client agrees to pay 50% of the reserved visits if assignment is cancelled with less than 14 days notice, and 50% of remaining visits once service has started, if client returns home early or cancels remainder of service with less than 3 days notice.

LIABILITY

1. Client expressly waives and relinquishes all claims against Ali's Angels Pet & House Care and its associate pet sitters, except those arising from negligence or willful misconduct on the part of Ali's Angels Pet & House Care/pet sitter during the duration of the assignment.
2. In the event of personal emergency or illness of pet sitter, Client authorizes Ali's Angels Pet & House Care or pet sitter to arrange for another qualified person to fulfill responsibilities as provided by this contract.
3. Should a pet sitter be bitten or otherwise exposed to any disease, ailment, or injury from Client's animal or premises, it will be the Client's responsibility to pay all costs and damages incurred by the victim. Serious bites must be reported by law.
4. Ali's Angels Pet & House Care reserves the right to terminate this contract at any time before or during its term for any reason. If Ali's Angels Pet & House Care/pet sitter, in its sole discretion, determines that Client's pet(s) pose a danger to the health or safety of a pet sitter, or if these concerns prohibit pet sitting services to continue, the Client authorizes pet(s) to be placed in a kennel, with all charges paid by the Client.
5. In the event Ali's Angels Pet & House Care is required to employ a locksmith to gain entry into the Client's premises due to: Malfunction of lock(s), key breakage, malfunction, or codes inoperable due to power outages, the Client agrees to pay for all costs incurred plus \$20/per hour for time spent to gain access. With signature below, Client gives Ali's Angels Pet & House Care authority to employ a locksmith if needed for any of these circumstances.
6. In the event Ali's Angels Pet & House Care is required to employ a professional for house related emergencies the Client agrees to pay for all costs incurred plus \$20/per hour for time spent to maintain home.
7. It is expressly understood and agreed that Ali's Angels Pet & House Care/pet sitter shall not be held responsible for any damage to Client's property or to the property of others, caused by Client's pet(s) during the period in which they are in the care of Ali's Angels Pet & House Care.

Client authorizes this signed contract to be valid for future services provided by Ali's Angels Pet & House Care, permitting telephone or email reservations to be accepted and gives authorization to enter premises without further signed contracts.

I have reviewed this service contract and the Home & Pet Care Guidelines for accuracy and understand its contents.

CLIENT SIGNATURE _____

DATE ___/___/___

[Ali's Angels Pet & House Care] Representative _____